

# National RV Care<sup>SM</sup> offers TWO LEVELS

Of cost-effective protection that covers the high costs of RV repairs and parts for Travel Trailer, Pop-Ups, Slide-Ins, and Teardrops<sup>(1)</sup>

## PLATINUM

This comprehensive coverage will keep you cruising the open road and provide you with the best quality protection we offer against expensive repairs!

- Offered with eligibility on all vehicle types, including New and Pre-Owned Travel Trailers, Pop-Ups, Slide-Ins and Teardrops 6 years or newer.

## GOLD

Our highest level of “stated component” coverage.

- Offered on eligible vehicle types listed above, 20 years old or newer.



<sup>(1)</sup>Please refer to contract for complete details and exclusions.

Generator  
\$3,000

Refrigerator  
\$2,600

Air Conditioning  
\$1,500

Leveling System  
\$1,000

Furnace  
\$1,000

Power Steps  
\$300 - \$500

*The above is for illustration purposes only*

\* Parts pricing listed is based on average of actual repairs at a retail rate for Parts & Labor. Actual repair costs may vary by repair facility, vehicle, and location.

## DID YOU KNOW WITH RV CARE:

Seals, gasket and sealing boots coverage included\*\*

We will reimburse for necessary fluids, lubricants and refrigerant to complete covered repairs.

Wear and Tear is covered when a covered component fails to perform its functions as it was originally designed to work in normal service with required maintenance.

If you have any questions regarding your service agreement, contact us at:  
800-548-1875

\*\*For Slide-Outs, sealing boots, seals or gaskets or weather seals are covered up to \$500 over the term of the agreement.  
PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

This material is for marketing purposes only.



## NATIONAL RV CARE

Service agreement options

## NOW IS THE TIME FOR PROTECTION AGAINST FUTURE REPAIRS WITH:



- 24/7 emergency roadside assistance
- Reimbursement of out-of-pocket costs for substitute transportation while your vehicle is being repaired for a covered mechanical breakdown\*
- Reimbursement for meals/lodging while your unit is disabled due to a covered mechanical breakdown more than 100 miles from your residence
- Reimbursement for loss of perishable food items if your refrigerator/freezer has a covered mechanical breakdown
- Towing to a repair facility
- Lock-out assistance

\* NOT available for Trailers, Coaches, Slide Ins, or Pop-Up in WA.  
Restrictions & limitations may apply.  
Please see contract for complete details

HERE ARE JUST SOME OF THE PARTS THAT ARE COVERED WITHIN THE PLANS.<sup>(1)</sup>

• **PLATINUM** • **GOLD**

**WATER HEATER**

- Burner assembly
- Tank
- Thermostat
- Thermocouple
- Gas valve
- Heating elements
- Fittings and connections
- Control panel
- Electronic ignition assembly
- Wiring harness
- Switches
- Relays and printed circuit boards

**FRESH WATER SYSTEM**

- Water pump
- Compressor
- Water tank(s)
- Water lines
- Manifold and pipes
- Connections and fittings
- Faucets
- Traps

**WASTE SYSTEM**

- Shower basin
- Toilet
- Sink(s)
- In sink-disposal and switch
- Holding tanks
- Gate valves
- Connections
- Pipes and traps

**AIR CONDITIONING**

- (Roof Mounted/Central System)
- 110 Volt or central system
  - Compressor
  - Evaporator
  - Condenser
  - Accumulator
  - Expansion valve
  - Receiver drier
  - High/low cutoff switches
  - Pressure cycling switch
  - Electronic module
  - Printed circuit boards
  - Blower/fan motor
  - Ducts and registers
  - Thermostat
  - Control panel
  - Switches
  - Capacitors
  - Relays
  - Heat strips
  - Heat pump
  - Ceiling fan(s)
  - Bathroom vent motor

**RANGE AND OVEN**

- Microwave oven
- Convection oven
- Power hood
- Range burner assembly
- Thermostat
- Thermocouple
- Burner valves
- Igniter/ignition assembly
- Printed circuit boards
- Fittings
- Lines and connections

**L.P. GAS/PROPANE SYSTEM**

- Regulator
- Gas bottles (except valves and gauges)
- Mounting brackets
- Pigtails
- Gas lines
- Fittings and connections
- Leak detector and automatic shut-off valve

**HEATING SYSTEM**

- Furnace
- Igniter/ignition assembly
- Burning assembly
- Thermocouple
- Gas valve
- Lines
- Fittings and connections
- Thermostat
- Control panel
- Blower/fan motors
- Heat pump
- Heat strips
- Printed circuit boards
- Ducts
- Ductwork and registers

**REFRIGERATOR AND FREEZER**

- Thermostat
- Thermocouple
- 2 or 3 way cooling unit
- Burner assembly
- Igniter
- Control panel
- Switches
- Fittings and connections
- Printed circuit boards
- Latch and door seal(s)

**FRAME**

- Metal frame
- Brackets and welds
- Winch stand
- Frame landing gear
- Jack
- Coupler
- Lift crank assembly for Pop Ups

**BRAKE SYSTEM**

- Master cylinder
- Electric or hydraulic brake actuators
- Backing plates and drums

**INTERIOR/EXTERIOR**

- Door handles
- Door hinges
- Storage compartment handles
- Hinges and latches
- Factory installed or factory approved dealer installed manual awning-crank assembly and torsion arms (excludes fabric covering or weather damage.)

**AUDIO/VIDEO ENTERTAINMENT**

- Factory installed or factory approved dealer installed stereo radio receiver
- Amplifier and speakers
- Compact disc
- Cassette player and television (excluding high definition television sets)

**FRESH WATER SYSTEM**

- Water pump
- Compressor
- Water tank(s)
- Manifold and pipes

**SUSPENSION SYSTEM**

- Axle(s)
- Spindles
- Hub bearings
- Wheel bearings
- Coil springs
- Leaf springs
- Spring hangers
- Rubberized suspension components

AUDIO/VIDEO TECHNOLOGY & CONVENIENCE PACKAGE ARE INCLUDED IN THE PLATINUM PLAN AND OPTIONAL FOR GOLD.

**AUDIO/VIDEO TECHNOLOGY<sup>(2,3)</sup>**

- High definition television/monitor(s) and back-up monitor
- Audio/video and high definition disc player
- Audio/video cabling and hubs
- Home theater audio amplifier and speakers
- Satellite dish or antenna including rotator motors
- Signal amplifier
- Control receiver

**CONVENIENCE PACKAGE<sup>(3)</sup>**

- Rear view camera and monitor
- “Kitchen center” components consisting of refrigerator, microwave oven, gas or electric ice maker
- Dishwasher
- Washer/dryer
- Trash compactor
- Monitor panel
- Thermometer and compass
- Carbon monoxide/smoke detectors
- Interior/exterior light fixtures (excluding lenses, bulbs and LEDs)
- Light control switches
- GFCI and electrical outlets
- Power converter and inverter
- Retractable awning power motor
- Control switch and power/manual crank worm gear mechanism (does not include rails, arms, track, frame)
- Power step motor
- Power step control module
- Control switches and control panel
- Leveling jack system: motor(s), hydraulic/electric pump, actuators, jack assemblies, power cylinders, worm gear, gear sets, switches and wiring harness
- Slide-out system: motor, hydraulic/electric pump, actuators, power cylinders, worm gear and gear sets, control switches and wiring harness.



<sup>(1)</sup> Please refer to your Vehicle Service Agreement for a more comprehensive list of what's covered with your plan options.  
<sup>(2)</sup> This coverage excludes internet access devices, phone systems, game systems, personal computers and their monitors, MP3 or similar portable Music/Video Players and their monitors.  
<sup>(3)</sup> For Audio/Video Technology and Convenience Package, all items listed must be factory installed or factory approved dealer installed.